

Child & Adolescent Behavioral Health

Qualified Mental Health Specialist (QMHS)/

Supervised Visitation Monitor

Overview

Now more than ever, mental and behavioral health care for kids is needed in our community. Child & Adolescent Behavioral Health is looking to meet the growing demands by hiring a part-time Qualified Mental Health Specialist (QMHS).

As a member of our team, you will help children, youth and families successfully meet life's challenges by offering the support they need. We are a collaborative network of child therapists, psychiatrists, PMHNPs, case managers, school staff, community partners and other mental health professionals working toward a common goal. Together, we provide a positive environment for kids and their families to find health, hope and happiness.

We are looking for enthusiastic individuals to join one of the most innovative therapeutic mental health programs in Stark County. C&A is recognized by Zippia and The Cleveland Plain Dealer/cleveland.com as a Top Workplace in Stark County. We offer a compassionate, supportive, accountable work environment to help you grow your career.

Job Descriptions/Duties

Community Based Case Management Services, including but not limited to:

- Provide home, school, and community-based Case Management billable and non-billable interventions and services.
- Provide individual and family based parenting and behavioral intervention and support, along with social, emotional, and developmentally appropriate skill building.
- Assess individual needs and link, coordinate, advocate, and assist with community-based resources as needed to stabilize and meet service goals and objectives.
- Provide crisis support and stabilization in multiple environments, as needed. Develop and assist families in implementing safety and contingency plans.
- Advocate for and link families to services as specifically recommended by Pediatrician and/or other healthcare professionals.
- Attend appropriate appointments with Psychiatrist and/or Pediatrician and provide feedback regarding current needs and concerns. Advocate for and link families to services as specifically recommended by Psychiatrist and/or Pediatrician.
- Coordinate and implement behavioral health services; provide and maintain

- continuity of care and arrange for clinical review as necessary.
- Substance use prevention groups for children and adolescents in school setting
- Implement strength-based resiliency and skill building curriculum for indicated and/or selected population in assigned early childhood programs, schools, and/or community locations (YMCA).
- Provide consultation and behavior intervention services by request, including DINA Dinosaur services.
- Develop and run parent-child events to support social/emotional development and parent education around behavior management, resiliency and substance use prevention.
- Will be required to participate in training as determined by Supervisor to develop and reinforce skills necessary to competently serve youth populations.
- Other duties related to service provision, as assigned, to include but not limited to, timely and accurate submission of progress notes and documentation, meeting assigned productivity expectations, attendance at required meetings and weekly supervision.

Community and Office Based Supervised Visitation Monitors

The Supervised Visitation Monitor provides oversight of contact between children and visiting family members in accordance with program policies, visitation agreements, and court orders. This role supports safe, structured, and respectful supervised visitation services for families who have been court ordered to supervised visitation.

The monitor's role is to observe, document, facilitate, and intervene when necessary to support child safety and program standards. This position does not provide therapy or legal services.

Community and Office Based Supervised Visitation Monitors, including but not limited to:

- Ensure that contact between parties proceeds in accordance with the visitation agreement and court order
- Relay relevant information relating to the child's welfare between the custodian and visitor at the beginning and conclusion of supervised contact, as appropriate
- Observe and document visits in an objective manner consistent with program policies
- Intervene, when necessary and appropriate, to ensure the welfare of the child(ren)
- Terminate a visit if the safety of the child, other participants, or staff cannot be maintained
- Maintain accurate records of visits, services provided, and critical incidents
- Follow all program policies and procedures in the delivery of supervised visitation services
- Attend required pre-service and in-service training courses
- May complete the screening/intake process with the non-custodial parent for appropriateness of the program

Professional Conduct Expectations

Program personnel are expected to maintain high standards of conduct. The monitor is expected to:

- Adhere diligently to program policies and procedures
- Resist influences that interfere with impartial monitoring
- Report honestly and impartially regarding events that occur during services
- Respect the privacy of children and families
- Maintain confidentiality as required by law, court order, and program policy

- Decline cases involving an actual or potential conflict of interest
- Refrain from discrimination on the basis of race, color, sex, sexual orientation, age, religion, national origin, marital status, political belief, mental or physical disability, or other personal characteristic, condition, or status
- Comply with all required protections of confidentiality, including protections for victims of domestic violence
- Understand that violation of confidentiality or program conduct standards may result in disciplinary action, termination, or legal action

Skills and experience we value

- One year experience working with youth populations, particularly working with families and children with developmental, behavioral, medical, and/or mental health concerns preferred.
- Knowledge of services, programs, and resources available in Stark County to assist families in meeting the challenges of their children including those with special needs.
- Ability to work effectively with other professionals and different disciplines, both within and outside the mental health profession, to meet the various needs of children.
- Must possess skills to conceptualize client/system needs and recommend appropriate services. Training and experience that is “trauma-informed” as well as background/knowledge of programs pertaining to youth populations are valuable.
- Must have excellent communication skills and be able to function well as a team member.
- Must be culturally competent and willing to work with clients and families within various and diverse populations.

Required qualifications

- Bachelor’s degree in social work, Psychology, Education, Family Services, or related field.
- OR**
- Associate degree or high school diploma with a minimum of 3 years’ experience working with youth and family populations.
 - Must have valid driver’s license and own transportation.

About C&A

For more than 50 years, Child & Adolescent Behavioral Health has helped children, youth and families meet life’s challenges with health, hope and opportunity. Today, C&A serves more than 9,000 people annually through a network of therapists, psychiatric providers, case managers, schools and community partners. C&A is an affiliate of Goodwill Industries.

Recognition and Awards

- Cleveland.com and The Plain Dealer Top Workplaces, 2022 through 2026
- Ohio Psychological Association Thrive Workplace Award, 2025

Stark County Locations

We have four locations in Stark County including downtown Canton, Belden Village, Alliance and Plain Township.

Compensation: \$18.00/hourly

Hours: Part-time. Some evening hours, or weekends required.

Location: This position is primarily in the community, and can also be out of the Belden, or Plain offices.

Send resume/apply to: recruiting@childandadolescent.org

Child & Adolescent Behavioral Health is an equal opportunity employer. Employment classification, benefit eligibility, minimum availability requirements and other position terms will be outlined during the hiring process.