Child & Adolescent Behavioral Health

an affiliate of Goodwill Industries

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Part-time Family Success Network Family Coach

Overview

Now more than ever, mental and behavioral health care for kids is needed in our community. Child & Adolescent Behavioral Health is looking to meet the growing demands by hiring a part-time Family Success Network Family Coach.

As a member of our team, you will help children, youth and families successfully meet life's challenges by offering the support they need. We are a collaborative network of child therapists, psychiatrists, PMHNPs, case managers, school staff, community partners and other mental health professionals working toward a common goal. Together, we provide a positive environment for kids and their families to find health, hope and happiness.

We are looking for enthusiastic individuals to join one of the most innovative therapeutic mental health programs in Stark County. C&A is recognized by Zippia and The Cleveland Plain Dealer/cleveland.com as a Top Workplace in Stark County. We offer a compassionate, supportive, accountable work environment to help you grow your career.

Job Descriptions/Duties

The Family Success Network Family Coach provides direct services to families including administration of screening tools, home visiting, parent education programs, resource management and referral, concrete supports, financial literacy and family coaching. Specific activities include, but are not limited to, the following**:**

- Provide ongoing supportive consultations and prevention case management services delivered either virtually or through a combination of phone calls, emails, skype, or in-person through individual meetings, including but not limited to:
- Assessing and administering universal screenings, financial literacy training, and/or concrete supports.
- Universal screenings will assess families for trauma, substance use, and mental health. The tools utilized may include but are limited to: the Adverse Childhood Experience (ACEs) Survey; the Child Trauma Assessment Checklist (CTAC); UNCOPE (substance abuse screening); and a mental health screening tool.
- Provide short-term, intensive, in-home services:
- Provide interested families a series of one to two home visits each month and access to the full array of the six pillars (family coaching, parent education, basic life skills, financial literacy, service referrals, and concrete supports) of service delivery.
- Serve as a Family Coach to develop prevention service plans that outline families'

goals, utilizing evidence-based programming to enhance protective factors and increase family stability.
- Provide parenting programming, facilitate access to Life Skills training, and offer Family Coaching that incorporates Motivational Interviewing to assist families with behavioral change.
- Attend meetings amongst collaborative members.
- Develop rapport with local social service partners and community resources to build and maintain a professional, responsive relationship with key community partners.
- Document services consistent with requirements of OCTF Program Manager and FSN Program Manager.
- Submit regular programmatic and fiscal reports to the Program Manager, as well as to other identified partners requesting data.
- Actively engage with family and child serving systems, including attendance at community meetings, such as Family and Children First Council.
- Represent the OCTF at any required national and local trainings and meetings.
- Serve as point of contact for the county of service; and
- Other duties, as assigned.

All families engaged in Family Success Network services will work with a Family Coach who will complete the following tasks, as agreed upon by the family:

- assess the strengths and needs of families
- provide concrete support in times of need
- develop and work with families on family success plans
- provide financial literacy
- utilize trainings to engage families and address identified needs, including but not limited to Triple P, Transition to Independence Process Model, Motivational Interviewing, and Strengthening Families Framework
- provide services directly to families in their own homes or neutral setting
- Manage an ongoing caseload of up to 30 families at one time, engaged in and receiving services.

Skills and experience we value

- One year experience working with youth populations, particularly working with families and children with developmental, behavioral, medical, and/or mental health concerns preferred.
- Knowledge of services, programs, and resources available in Stark County to assist families in meeting the challenges of their children including those with special needs.
- Ability to work effectively with other professionals and different disciplines, both within and outside the mental health profession, to meet the various needs of children.
- Must possess skills to conceptualize client/system needs and recommend appropriate services. Training and experience that is "trauma-informed" as well as background/knowledge of programs pertaining to youth populations are valuable.
- Must have excellent communication skills and be able to function well as a team member.
- Must be culturally competent and willing to work with clients and families within various and diverse populations.

Qualifications

- Minimum high school diploma is required; college preferred.
- Must have valid driver's license and own transportation.

About C&A

For more than 50 years, Child & Adolescent Behavioral Health has helped children, youth and families meet life's challenges with health, hope and opportunity. Today, C&A serves more than 9,000 people annually through a network of therapists, psychiatric providers, case managers, schools and community partners. C&A is an affiliate of Goodwill Industries.

Recognition and Awards

- Cleveland.com and The Plain Dealer Top Workplaces, 2022 through 2026
- Ohio Psychological Association Thrive Workplace Award, 2025

Stark County Locations

We have four locations in Stark County including downtown Canton, Belden Village, Alliance and Plain Township.

Compensation: $17.50/hourly

Hours: Part-time. Some evening hours and weekends may be required to accommodate family schedules and community events.

Location: This position is primarily in the community, and can also be out of the Belden, or Plain offices.

Send resume/apply to: recruiting@childandadolescent.org

Child & Adolescent Behavioral Health is an equal opportunity employer. Employment classification, benefit eligibility, minimum availability requirements and other position terms will be outlined during the hiring process.