

Job Opportunity

Child & Adolescent Behavioral Health

Position: Family Success Network Family Coach

Overview

Now more than ever, mental and behavioral health care for kids is needed in our community. Child & Adolescent Behavioral Health is looking to meet the growing demands by hiring a full-time Family Success Network Family Coach.

As a member of our team, you will help children, youth and families successfully meet life's challenges by offering the support they need. We are a collaborative network of child therapists, psychiatrists, PMHNPs, case managers, school staff, community partners and other mental health professionals working toward a common goal. Together, we provide a positive environment for kids and their families to find health, hope and happiness.

We are looking for enthusiastic individuals to join one of the most innovative therapeutic mental health programs in Stark County. C&A is recognized by Zippia and The Cleveland Plain Dealer/cleveland.com as a Top Workplace in Stark County. We offer a compassionate, supportive, accountable work environment to help you grow your career, along with a comprehensive benefits package that includes generous and affordable medical, dental, life insurance, retirement and paid time off.

Job Descriptions/Duties

The Family Success Network Family Coach provides direct services to families including administration of screening tools, home visiting, parent education programs, resource management and referral, concrete supports, financial literacy and family coaching. Specific activities include, but are not limited to, the following:

- Provide ongoing supportive consultations and prevention case management services delivered either virtually or through a combination of phone calls, emails, skype, or in-person through individual meetings, including but not limited to:
 - Assessing and administering universal screenings, financial literacy training, and/or concrete supports.
 - Universal screenings will assess families for trauma, substance use, and mental health. The tools utilized may include but are limited to: the Adverse Childhood Experience (ACEs) Survey; the Child Trauma Assessment Checklist (CTAC); UNCOPE (substance abuse screening); and a mental health screening tool.

- Provide short-term, intensive, in-home services:
 - Provide interested families a series of one to two home visits each month and access to the full array of the six pillars (family coaching, parent education, basic life skills, financial literacy, service referrals, and concrete supports) of service delivery.
 - Serve as a Family Coach to develop a prevention services plan, outlining the families' goals and will utilize evidence-based programming to enhance the families' protective factors and increase the family's stability.
 - Provide parenting programming and facilitate access to Life Skills training, as well as Family Coaching, which will incorporate Motivational Interviewing to assist the family in moving towards behavioral change.
- All families engaged in Family Success Network services will work with a Family Coach who will complete the following tasks, as agreed upon by the family:
 - 1) assess the strengths and needs of families
 - 2) provide concrete support in times of need
 - 3) develop and work with families on family success plans
 - 4) provide financial literacy
 - 5) utilize trainings to engage families and address identified needs, including but not limited to Triple P, Transition to Independence Process Model, Motivational Interviewing, and Strengthening Families Framework
 - 6) provide services directly to families in their own homes or neutral setting
- Manage an ongoing caseload of up to 30 families at one time, engaged in and receiving services.
- Attend meetings amongst collaborative members.
- Develop rapport with local social service partners and community resources to build and maintain a professional, responsive relationship with key community partners.
- Document services consistent with requirements of OCTF Program Manager and FSN Program Manager.
- Submit regular programmatic and fiscal reports to the Program Manager, as well as to other identified partners requesting data.
- Actively engage with family and child serving systems, including attendance at community meetings, such as Family and Children First Council.
- Represent the OCTF at any required national and local trainings and meetings.
- Serve as point of contact for the county of service; and
- Other duties, as assigned.

Qualifications

- Minimum high school diploma is required; college preferred.
- Experience working with families for a minimum of one year.
- Must have a valid driver's license and reliable transportation.
- Must be flexible, knowledgeable of community resources, and a team player.
- Ability to work with diverse population is required.

Why Child & Adolescent Behavioral Health

At Child & Adolescent Behavioral Health, we are here for you, so you can be there for them. We provide a supportive environment for our clinical therapists to grow and lead in their careers, and in turn, you bring unmatched compassionate care and expertise. We have been recognized as one of the Top 10 Best Companies to work for in Stark County, because we strive to take care of our team at work and at home.

Recognition and Awards

Child & Adolescent Behavioral Health has been recognized and ranked on three Zippia lists:

- Best Non-Profit Companies to Work for in Ohio
- Best Companies to Work for in Canton, Ohio
- 2022, 2023, 2024, and 2025 Top Workplace for Non-Profits in Northeastern Ohio by Cleveland Plain Dealer/cleveland.com
- Canton Regional Chamber of Commerce Community Salute Award - 2018 Award of Appreciation

Location

We have four locations in Stark County including downtown Canton, Belden Village, Alliance and Plain Township.

Salary Range/Compensation: Will vary based on education, experience, and skills.

Hours: Full-time position. 40 hours/week. Some evenings and weekends may be required to accommodate family schedules and community events.

Location: This position is at the Plain office.

Send resume/apply to: recruiting@childandadolescent.org

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